



LORD SRI KRISHNA INTERNATIONAL EDUCATION TRUST

111 layout main road, BSK III stage Bengaluru- 560085

SKIBS B SCHOOL

(Approved by AICTE)

Grievance Redressal Cell

In order to provide opportunities for redressal of certain grievances of students already enrolled in our institution, as well as for those seeking admission to our institution, as AICTE has notified All India Council for Technical Education (Redressal of Grievance of Students) Regulation, 2019 vide F. No. 1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2025 for establishment of grievance redressal mechanism for all AICTE approved Institutions, we have constituted the Grievance Redressal Cell under SKIBS B School.

Guidelines for Establishment of Grievance Redressal Mechanism

- Each AICTE approved Institution should be able to receive and dispose of the Grievances online.
- Each of these Institutions should have a notice board/flex board fixed near the Office of the Principal/ Director, indicating the details of online Grievance Redressal Mechanism i.e. URL of the online Grievance Redressal Portal, Names, contact nos. and e-mail IDs of members of the Grievance Committee, to ensure publicity/ awareness of the establishment of Grievance Redressal Mechanism / students Grievances Portal.
- A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson of Student Grievance Redressal Committee (SGRC).
- Every AICTE approved institution shall constitute **Student Grievance Redressal Committee (SGRC)** with the following composition, namely:
 - Principal of the College - Chairperson;
 - Three senior members of the teaching faculty to be nominated by the Principal as Members and out of three one member shall be female and other from SC/ ST/ OBC category;
 - A representative from among students of the College to be nominated by the Principal based on academic merit/ excellence in sports/ performance in co-curricular activities - Special Invitee.
 - The term of the members and the special invitee shall be of two years.
 - The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
 - In considering the grievances before it, the SGRC shall follow principles of natural justice.
 - The SGRC shall send its report with recommendations, if any, to the concerned Institution and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.
 - Any student aggrieved by the decision of the Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.
 - All the Institutions are requested to take necessary steps to implement the above regulation.

OFFICE ORDER - ESTABLISHMENT OF GRIEVANCE REDRESSAL COMMITTEE

A Grievance Redressal Committee is constituted with the following members. In case of any harassment/ grievance, students and staff members shall contact any of the members of the Committee to resolve the issue. The term of the members shall be of two years.

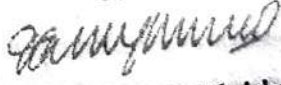
Grievance Redressal Committee

S.No.	Name of the Member	Designation	Category	Contact No.	Email-Id
1	Prof. Guruprasad	BMS College Professor	Ombudsman	9845240442	guruprasad@gmail.com
2	Dr S Kamala Suganthi	Principal	Chairperson	9739401613	principal@gibbschool.edu.in
3	Dr. Rekha B	Assistant Professor	Member - Faculty	9902311998	Shvetharekha2625@gmail.com
4	Mr. Kishore M N	Assistant Professor	Member - Faculty	9036851524	Kishore@gibbschool.edu.in
5	Mr. Harish R	Assistant Professor	Member - Faculty	9686027261	harishr@gibbschool.edu.in
6	Prof Chandrashekar	Assistant Professor	Member - Librarian	9620112097	chandrashekar@gmail.com
7	Mr. Karthik	Businessman	Member - Industry	8197224602	Karthik8123@gmail.com
8	Mr Yashwanth Gowda	II year MBA (2024-26)	Member - Student	8431452167	Yasgwanth2000@gmail.com
9	Ms Swapna	I year MBA (2025-27)	Member - Parent	7353514374	Swapna123@gmail.com

Duties and Responsibility

It shall be the duty of the Student Grievance Redressal Committee to ensure compliance with the provisions of these Regulations as well as the provisions of any law for the time being in force concerning any harassment/ grievance; and also to monitor and oversee the performance of the SGRC in resolving any grievances in the institution. The Committee shall ensure that the Student Grievance Redressal guidelines of AICTE, University and other regulatory bodies are strictly adhered to.

CHAIRMAN


Dr M Rukmangada Naidu

To

- 1 The Above Members
- 2 The concerned Head of the Department
- 3 College Website
- 4 All Notice Boards
- 5 Office Copy

With a requested to bring the information for the notice of all the students and staff members